

## COUNCILS

### Dudley

Tel: 0300 555 2345

Email: [dutytorefer@dudley.co.uk](mailto:dutytorefer@dudley.co.uk)

Website: [www.dudley.gov.uk](http://www.dudley.gov.uk)

Adult Social Care:  
0300 555 0055

Children's Social Care:  
0300 555 0050

### Birmingham

Tel: 0121 303 7410 or 0121 303 2296

Email: [contact@birmingham.gov.uk](mailto:contact@birmingham.gov.uk)

Website: [www.birmingham.gov.uk](http://www.birmingham.gov.uk)

Adult Social Care:  
0121 303 1234

Children's Social Care:  
0121 303 1888

### Coventry City

Tel: 02476 834025

Email

Website: [www.coventry.gov.uk](http://www.coventry.gov.uk)

Adult Social Care:  
02476 833003

Children's Social Care:  
02476 788555 or 02476 832222

### Wolverhampton

Tel: 01902 551155

Email: [city.direct@wolverhampton.gov.uk](mailto:city.direct@wolverhampton.gov.uk)

Website: [www.wolverhampton.gov.uk](http://www.wolverhampton.gov.uk)

Adult Social Care:  
01902 551199

Children's Social care:  
01902 555392

### Sandwell

Tel: 0845 358 2200

Email: [contact@sandwell.gov.uk](mailto:contact@sandwell.gov.uk)

Website: [www.sandwell.gov.uk](http://www.sandwell.gov.uk)

Adult Social Care:  
0121 569 2266 or 0121 569 2355

Children's Social Care:  
0121 569 3100

### Walsall

Tel: 01922 650000

Email: [info@walsall.gov.uk](mailto:info@walsall.gov.uk)

Website: [www.walsall.gov.uk](http://www.walsall.gov.uk)

Adult Social Care:  
0300 555 2922

Children's Social Care:  
01922 658170

### Telford and Wrekin

Tel: 01952 380000

Website: [www.telford.gov.uk](http://www.telford.gov.uk)

# USEFUL NUMBERS

## HOUSING ASSOCIATIONS

### Accord Housing

Suitable for general renting for families, couples and single people to rent. Provides supported housing for people with learning disabilities, mental health, the homeless, young people and the elderly.

178 Birmingham Road

West Bromwich  
B70 6QG

Tel: 0300 111 7000

Email: [customerfirst@accordgroup.org.uk](mailto:customerfirst@accordgroup.org.uk)

Website: [www.accordgroup.org.uk](http://www.accordgroup.org.uk)

### Adullam Housing Association

Deals with mental illness, drug rehabilitation and offending behaviour.

34 Dudley Street

West Bromwich  
West Midlands  
B70 9LS

Tel: 0121 500 2828

Email: [info@adullam.org.uk](mailto:info@adullam.org.uk)

Website: [www.adullam.org.uk](http://www.adullam.org.uk)

### Anchor Hanover

A housing association dedicated to providing accommodation for the elderly, home improvements, advice etc.

Suites A&B

The Heals

Building

22-24 Torrington

Place

Tel: 0330 433 1111

Website: [www.anchorhanover.org.uk](http://www.anchorhanover.org.uk)

### Platform Housing Group

Suitable for general rented accommodation.

1700 Solihull Parkway

Birmingham Business Park  
Solihull

B37 7YD

Tel: 0333 200 7304

Email:

Website: [www.platformhg.com](http://www.platformhg.com)

### Bournville Village Trust

A housing association which focuses strongly on the community and introduces leisure facilities and community centres into the estates they build. Suitable for general rent.

350 Bournville Village Lane  
Bournville

Birmingham  
B30 1QY

Tel: 0300 333 6540

Website: [www.bvt.org.uk](http://www.bvt.org.uk)

### Bromford Housing

Suitable for general rent. Provides supported housing for young people, elderly, mental health needs, learning disabilities and acquired brain injuries.

1 Exchange Court

Brabourne Avenue  
Wolverhampton  
WV10 6AU

Tel: 0330 1234 034

Website: [www.bromford.co.uk](http://www.bromford.co.uk)

### Castlevale Community Housing

A community run Housing Association suitable for general rent.

11 High Street

Castle Vale

Birmingham

B35 7PR

Tel: 0121 748 8100

Email: [contactus@cvch.org.uk](mailto:contactus@cvch.org.uk)

Website: [www.cvch.org.uk](http://www.cvch.org.uk)

### Focus Housing

Provides housing and support for the homeless and refugees.

Tel: 0121 449 5449

Email: [info@focushousing.net](mailto:info@focushousing.net)

Website: [www.focushousing.net](http://www.focushousing.net)

# USEFUL NUMBERS

## HOUSING ASSOCIATIONS

### Midland Heart Housing Association

Deals with rented family homes and supports the homeless, those with mental health, learning disabilities, the elderly and younger people.

20 Bath Row  
Birmingham  
B15 1LZ  
Tel: 0345 60 20 540  
Email: [contact@midlandheart.org.uk](mailto:contact@midlandheart.org.uk)  
Website: [www.midlandheart.org.uk](http://www.midlandheart.org.uk)

### Housing 21

Offers housing, support and care for the elderly.

Head Office  
Tricorn House  
51–53 Hagley Road  
Birmingham  
B16 8TP  
Tel: 0370 192 4000  
Email: [enquiries@housing21.org.uk](mailto:enquiries@housing21.org.uk)  
Website: [www.housing21.org.uk](http://www.housing21.org.uk)

### Optima Community Association

Family houses, flats and bungalows, sheltered schemes and supported houses for the elderly. Formerly known as Harden Housing.

St Thomas House  
80 Bell Barn Road  
Lee Bank  
Birmingham  
B15 2AF  
Tel: 0300 7906560  
Website:  
[www.citizenhousing.org.uk](http://www.citizenhousing.org.uk)

### Clarion Housing

Offers help for people who need to rent their home, to people who want to get their first foot on the ownership ladder or financial advice. Also provides general rented accommodation and sheltered/supported schemes for the elderly.

Tel: 0300 500 8000  
Website: [www.myclarionhousing.com](http://www.myclarionhousing.com)

### Nehemiah Housing Association

Houses specifically for the multicultural African Caribbean, Asian and European communities within the West Midlands.

1-3 Beacon Court  
Birmingham Road  
Great Barr  
Birmingham  
B43 6NN  
Tel: 0121 358 0966  
Email: [contact@nehemiah.co.uk](mailto:contact@nehemiah.co.uk)  
Website: [www.nehemiah.co.uk](http://www.nehemiah.co.uk)

### Stonewater

Suitable for general rent. Provides sheltered and supported housing for the elderly, people with learning difficulties, mental health issues and the vulnerable young. Formerly known as Jephson Housing Association

Tel: 01202 319119  
Email:  
Website: [www.stonewater.org](http://www.stonewater.org)

### Trident Housing Association

.Provide general rented accommodation but concentrate on the support homes for the elderly, vulnerable young, people with learning difficulties and mental health. They do two specific sheltered accommodation for Chinese older people.

239 Holliday Street  
Birmingham  
B1 1SJ  
Tel: 0121 633 4633 or 0800 111 4944  
Website: [www.trident-ha.org.uk](http://www.trident-ha.org.uk)

### Walsall Housing Group

Suitable for general renting and purchase  
100Hatherton  
Street  
Walsall  
WS1 1AB  
Tel: 0300 555 6666  
Email: [enquiries@whgrp.co.uk](mailto:enquiries@whgrp.co.uk)  
Website [www.whg.uk.com](http://www.whg.uk.com)



# USEFUL NUMBERS

### Citizens Advice Bureau

Tel: 0800144 8848  
Website: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

### GAP Project – Sandwell Council

Part of Sandwell Homeless and resettlement project for young parents/families.

Selby House  
Wallace Close  
Oldbury  
B69 1HW  
Tel: 0121 544 0919  
Website: no website

### Shelter

Information & advice on Homelessness  
Tel: 0808 800 4444  
Email: [info@shelter.org.uk](mailto:info@shelter.org.uk)  
Website:  
[www.england.shelter.org.uk](http://www.england.shelter.org.uk)

### Black Country Women's Aid

Helpline for female victims of domestic abuse  
Tel: 0121 553 0090  
Tel: 0121 552 6448 (24 hour helpline)  
Email:  
[info@blackcountrywomensaid.co.uk](mailto:info@blackcountrywomensaid.co.uk)  
Website: [www.blackcountrywomensaid.co.uk](http://www.blackcountrywomensaid.co.uk)

### Respect Men's advice Line

Helpline for male victims of domestic abuse  
Tel: 0808 8010327  
Email:  
[info@mensadvice.org.uk](mailto:info@mensadvice.org.uk)  
Website:  
[www.mensadvice.org.uk](http://www.mensadvice.org.uk)

### **Please note:**

Information on this document is accurate at the time of printing. Please excuse errors or omissions.

